

eReadiness Maryland
Assessing Our Digital Opportunities

Frequency Table

Sample of Business Survey Responses - Statewide

Use comp networks or other online methods?					
		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1 YES	850	75.5	75.5	75.5
	2 NO	190	16.9	16.9	92.4
	3 DO NOT USE COMPUTERS	77	6.8	6.8	99.2
	8 DON'T KNOW	9	.8	.8	100.0
	Total	1126	100.0	100.0	

Use internet?					
		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1 YES	756	67.1	88.9	88.9
	2 NO	90	8.0	10.6	99.5
	8 DON'T KNOW	4	.4	.5	100.0
	Total	850	75.5	100.0	
Missing	System	276	24.5		
Total		1126	100.0		

Main mode of network transmission ?					
		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1 Direct Internet connection	271	24.1	31.9	31.9
	2 ISDN	27	2.4	3.1	35.0
	3 DSL	91	8.1	10.7	45.7
	4 modem through cable	21	1.9	2.5	48.2
	5 modem on a phone line	345	30.6	40.6	88.7
	6 Wireless Connection	1	.1	.1	88.8
	8 Satellite connection	17	1.5	2.0	90.8
	9 Something Else	39	3.5	4.6	95.4
	88 DON'T KNOW	39	3.4	4.5	100.0
	99 REFUSED	0	.0	.0	100.0
	Total	850	75.5	100.0	
Missing	System	276	24.5		
Total		1126	100.0		

Satisfaction with the network transmission					
		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1 Completely satisfied	377	33.5	46.5	46.5
	2 Somewhat satisfied	337	30.0	41.6	88.1
	3 Somewhat dissatisfied	65	5.8	8.0	96.2
	4 Completely dissatisfied	27	2.4	3.3	99.5
	8 DON'T KNOW	4	.4	.5	100.0
	Total	811	72.0	100.0	
Missing	System	315	28.0		
Total		1126	100.0		

Effect of internet on overall productivity					
		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1 Increase	313	27.8	54.6	54.6
	2 Decrease	10	.9	1.7	56.3
	3 No effect	223	19.8	38.9	95.2
	8 DON'T KNOW	27	2.4	4.7	99.9
	9 REFUSED	0	.0	.1	100.0
	Total	572	50.8	100.0	
Missing	System	554	49.2		
Total		1126	100.0		

Does this location make sales over the internet					
		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1 YES	165	14.6	21.8	21.8
	2 NO	585	51.9	77.4	99.2
	8 DON'T KNOW	6	.5	.8	100.0
	Total	756	67.1	100.0	
Missing	System	371	32.9		
Total		1126	100.0		

Involvement in B2B					
		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1 A great deal	68	6.1	6.5	6.5
	2 Quite a lot	56	5.0	5.4	11.9
	3 Somewhat	144	12.8	13.7	25.6
	4 A little	176	15.6	16.8	42.3
	5 Not at all	566	50.2	53.9	96.2
	8 DON'T KNOW	35	3.1	3.3	99.6
	9 REFUSED	5	.4	.4	100.0
	Total	1049	93.2	100.0	
Missing	System	77	6.8		
Total		1126	100.0		